# SPONSORSHIP MARKETING COUNCIL CANADA



### Today's Moderator / Speaker



Norm O'Reilly Director, Institute for Sport Business, University of Guelph Partner Consultant, The T1 Agency



# Breakfast Forum





# www.sponsorshiplandscape.ca

#### 13th ANNUAL



# **CANADIAN SPONSORSHIP LANDSCAPE STUDY**



#### Lead Author: DR. NORM O'REILLY



## Today's Speakers





Natalie McKenzie Senior Director, Marketing Moosehead Breweries

**Darryl Boynton** AVP, Partnerships Canadian Tire Corporation



**Linda Ferrandini** Director, Partnerships CIBC



Adam Mitchell Global Lead, SponsorPulse IMI International



**Imran Choudhry** Vice President The T1 Agency



**Bjorn Osieck** Director of Business Operations Ontario Soccer



Jim Kozak SVP & Head MediaCom – GroupM Sport & Entertainment

**Zarin Henderson** Chie Director of Sponsorship Canada Life

Jacqueline Ryan Chief Brand & Commercial Officer Canadian Olympic Committee

David Corelli Chief Strategy Officer SBX Group Katrina Galas Sport Strategy Consultant In Common Consulting ACKNOWLEDGEMENTS / CSLS PARTNERS





# 2018: A Story to Tell

Smarter? | Activation, Measurement and Servicing

Balanced? | Rights Fee Spend vs. Activation

Bigger? | The Big Players Assert Themselves, Return of Bias

*More Advanced?* | *Gender, Agencies, Objectives* 

#### THE STUDY: CSLS 101





RESPONDENTS



Historical CSLS Respondents by Type

After going online in 2010, number of respondents continually declined until a survey redesign in 2016.

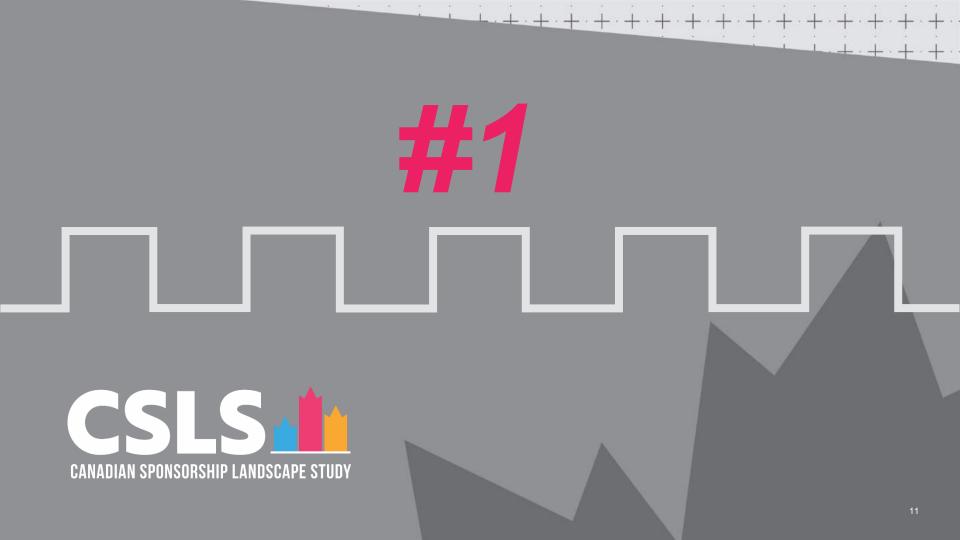
Agencies Sponsors



# **Today: 11 Elements of that Story**

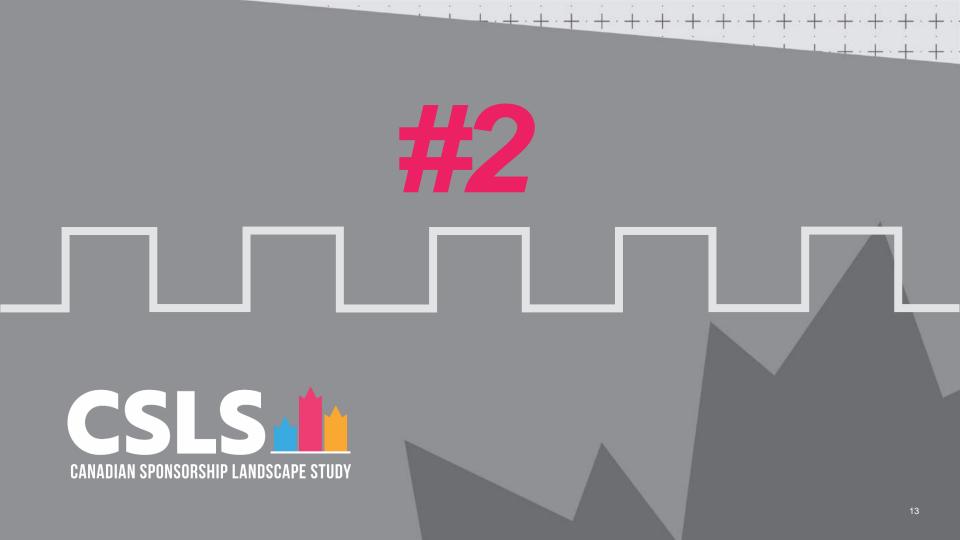
1. We hit \$3 Billion!	7. Sponsor Reach - Go Big (National/International)
2. Professional Sport Renaissance Part II	8. Sponsor Reach - Go Local
3. Cause Alignment - Different Than Thought	9. Servicing Woes Continue
4. Activation outpaces Rights Fees	10. Gender - Gains and Losses
5. Experiential Activation is Back	11. The Rise of the Sponsorship Agency

6. The Evaluation Conundrum Continues

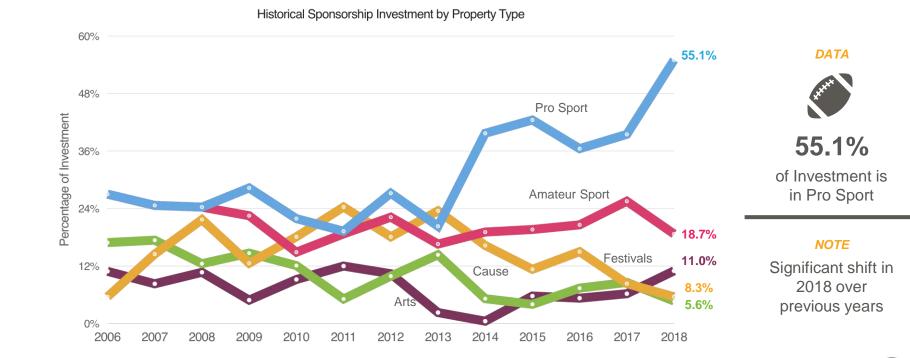


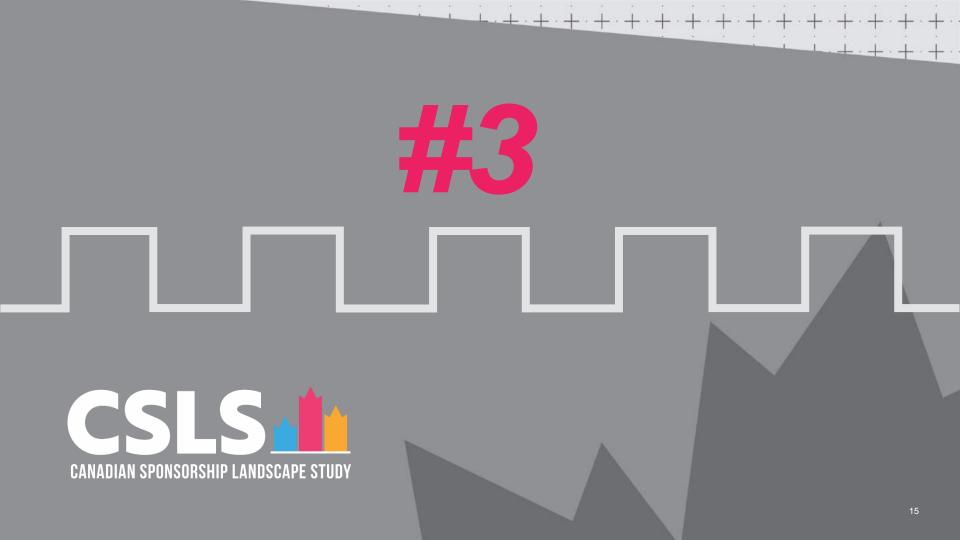
#### BIG PICTURE: CANADIAN INDUSTRY SIZE





PROPERTY MIX





**Sponsors:** How important is cause when you decide to sponsor a particular property?

#### **IMPORTANT 9%**

"100% critical.""Assez importante.""Increasingly important for Gen Z."

#### **IMPACT ORIENTED 22%**

"Eyeballs and meaningful integration."

"Hire sponsorship professionals to sell and not fundraisers."

"Create business with those donors, engagement."

#### **NO VALUE 15%**

"Don't sponsor causes. Its a rubbish investment and does nothing for the brand."

"Cause is not important."

<u>↓</u> · <u>+</u> ·

"We have [another] division that deals with cause/purpose separately."

#### **IT DEPENDS/ROI LINK 54%**

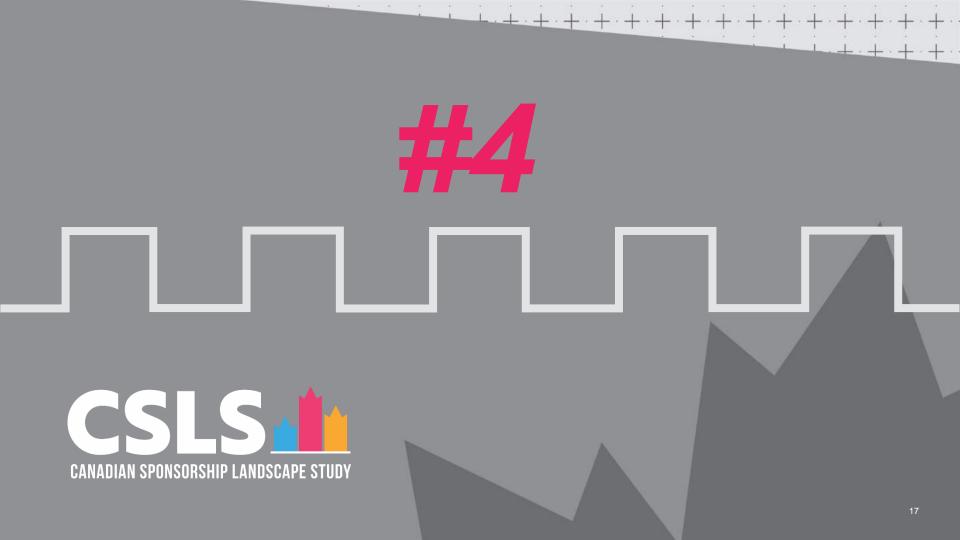
"Identify connection points...how can I as a sponsor connect with their donors/patrons/fans and create attribution."

"Cele depend du rayonnement l'entreprise. Plus il est grand, plus la cause semble important."

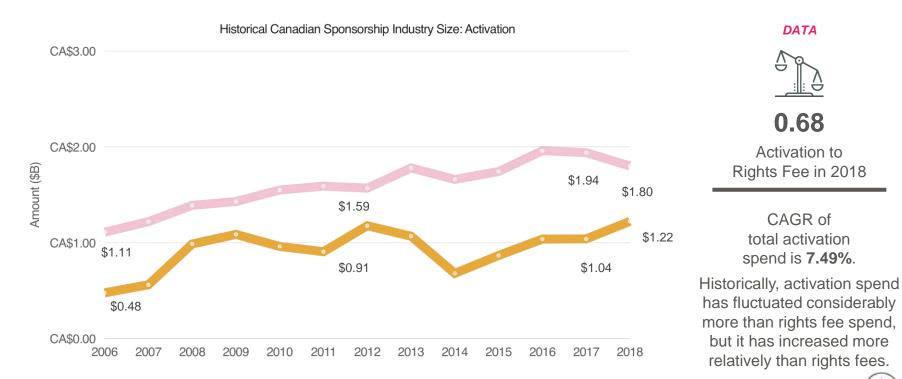
"Depends, it is not the first consideration, more of a nice value add."

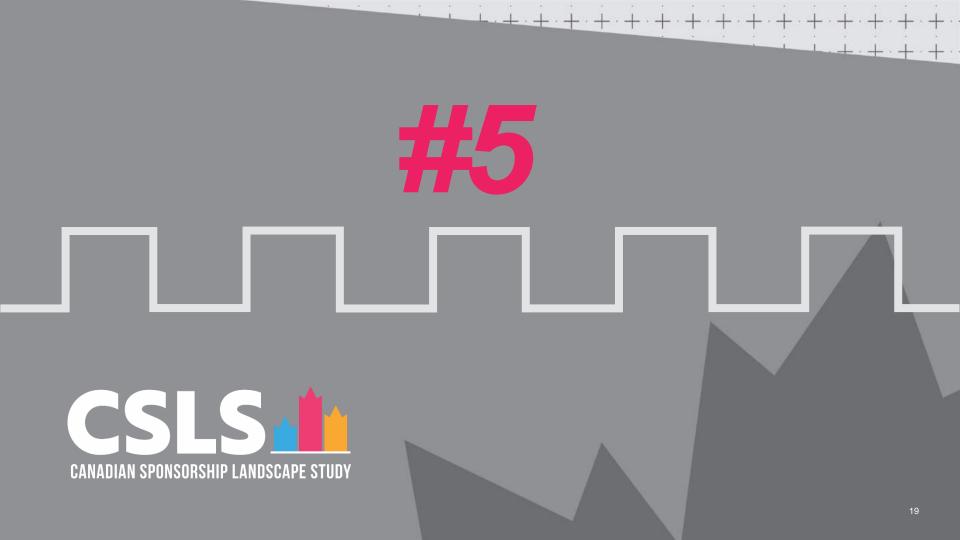
"Has to be contextually relevant to our brand."



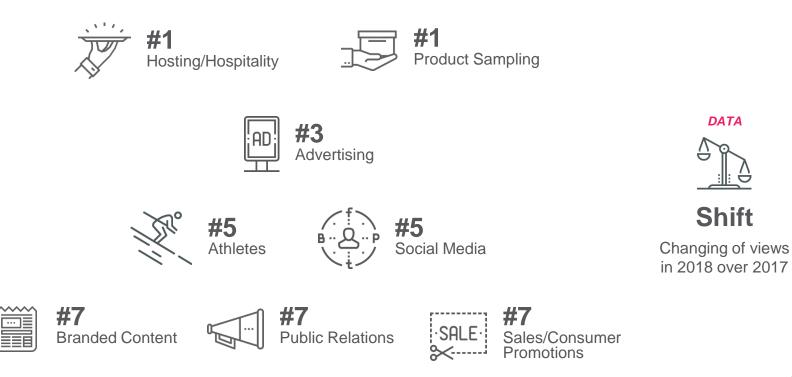


#### CANADIAN INDUSTRY SIZE

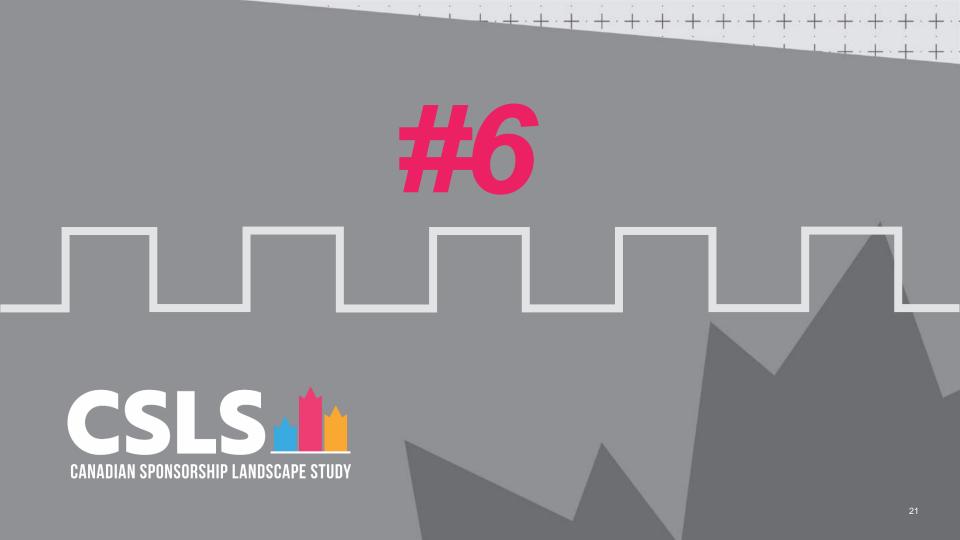




#### **ACTIVATION:** DRIVERS OF ROI - SPONSOR VIEW



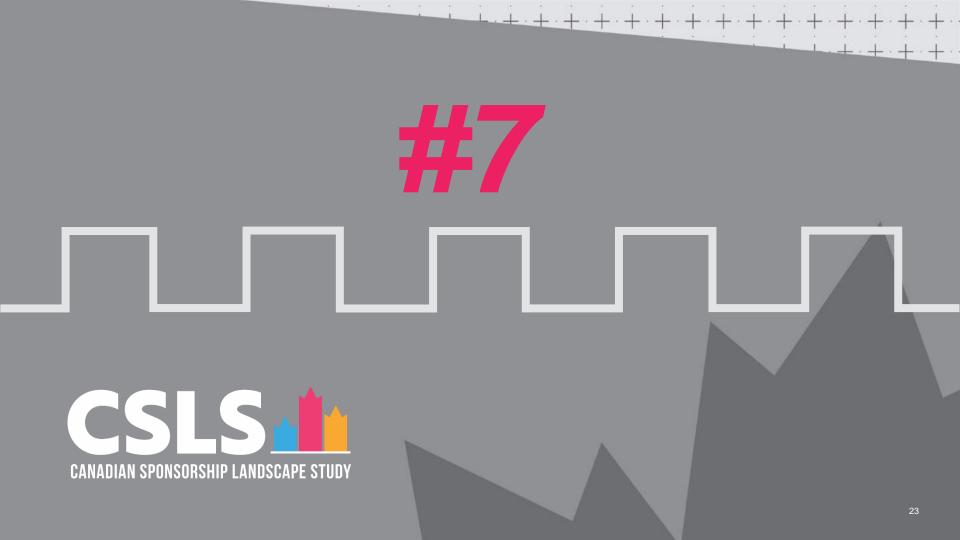




#### MEASUREMENT IS COSTING US SLEEP BUT WE ARE NOT DOING IT!



\*Demonstrating ROI #2 \*\*Demonstrating ROI #3



**SPONSOR INVESTMENT:** PROPERTY REACH

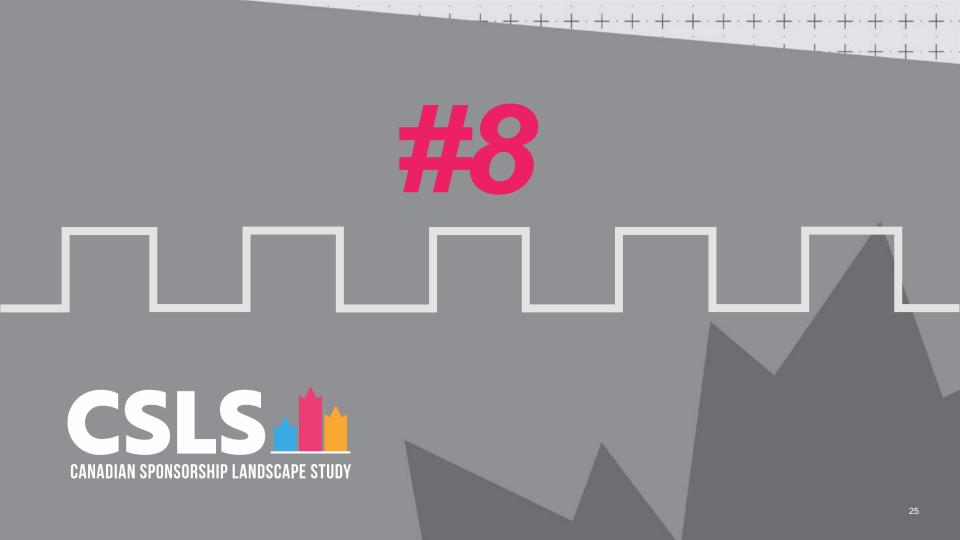
## 13 YR AVG | 2018 DATA

"STAY LOCAL"



# **11.9% | 13.7%** Local - Trending Up





**SPONSOR INVESTMENT:** PROPERTY REACH

# 13 YR AVG | 2018 DATA

"GO BIG"

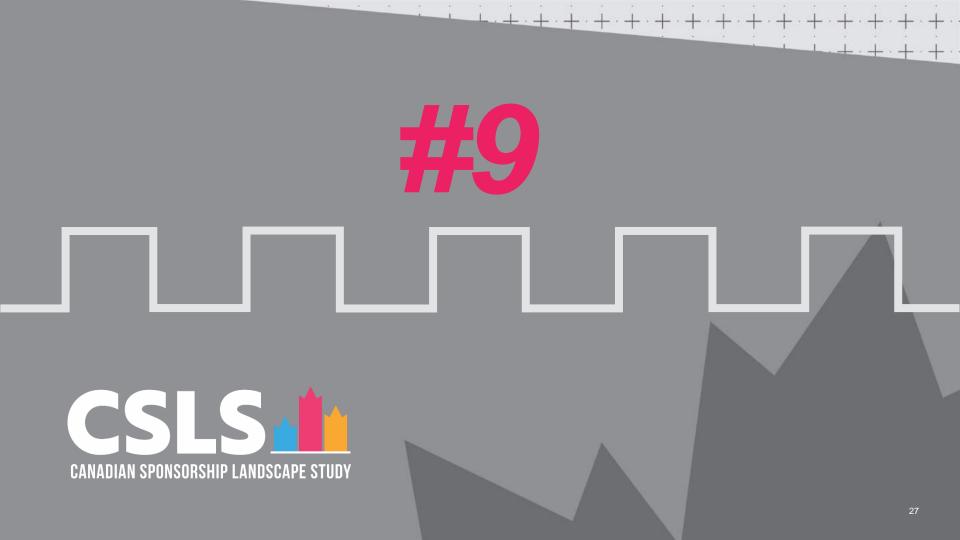


9.6% | 11.8%

International - Trending UP







#### **SERVICING:** SPONSOR PERSPECTIVE

2.56 Recall stats\* 4.56 2.78 Loyalty stats\* 4.33 2.67 Infolresults on purchase\* 3.89 3.50 Ambush protection\* 4.22 2.56 Activation wi sponsors\* 4.11 3.33 Activation resources\* 4.67 3.33 Activation w/ properties\* 4.00 3.56 Concluding report\* 4.56 Infolresults on obj.\* 3.11 4.56 3.89 Protection of rights 4.22 2 3 4 Provided by properties Value to sponsors 

Services to Sponsors: Viewed by Sponsors

9 of 10

DATA

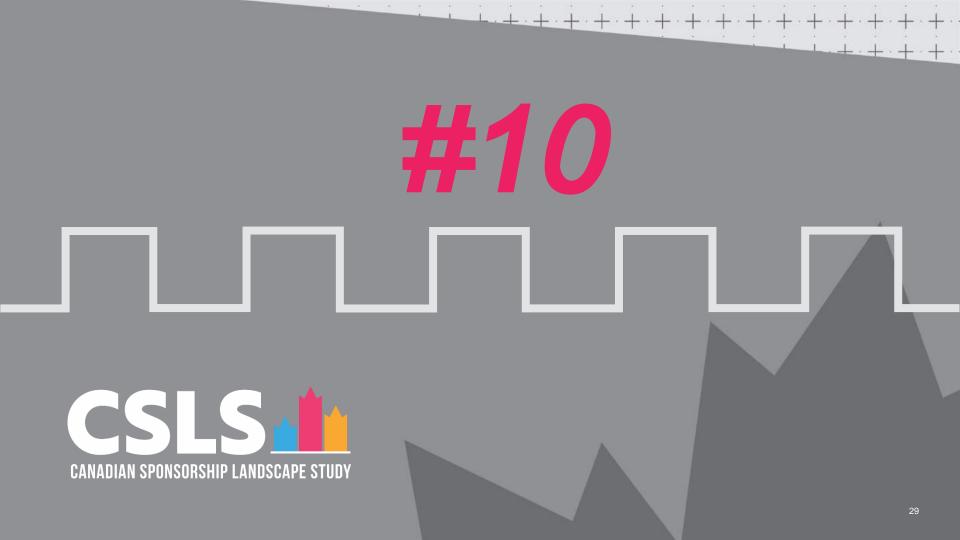
are Statistically Significant Differences (\*)

#### NOTE

In most cases, sponsors do not feel that they are being serviced to the level they'd hope

5





#### GENDER

#### **Misalignment**

Despite the fact that females make the majority of household decisions in Sponsor Spend

#### Major Work to Do

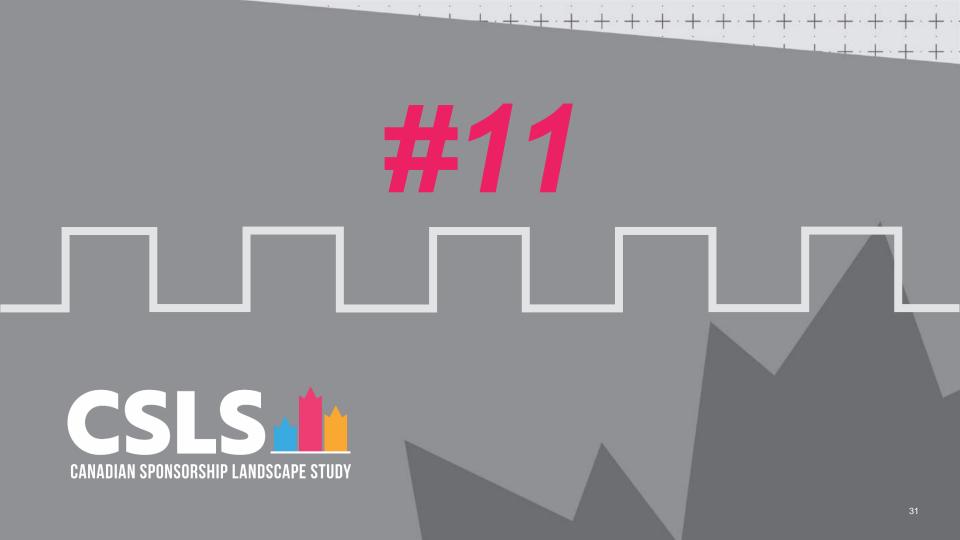
- Sponsor Data
- Question: who are they targeting with their sponsorships:
- Targeting (by \$'s):
  - Female: 17.3%
  - Male: 37.0%
  - Not Gender Specific: 45.7%
- Targeting (by # of deals)
  - Female 10.6%
  - Male 72.7%
  - Not Specific 16.7%

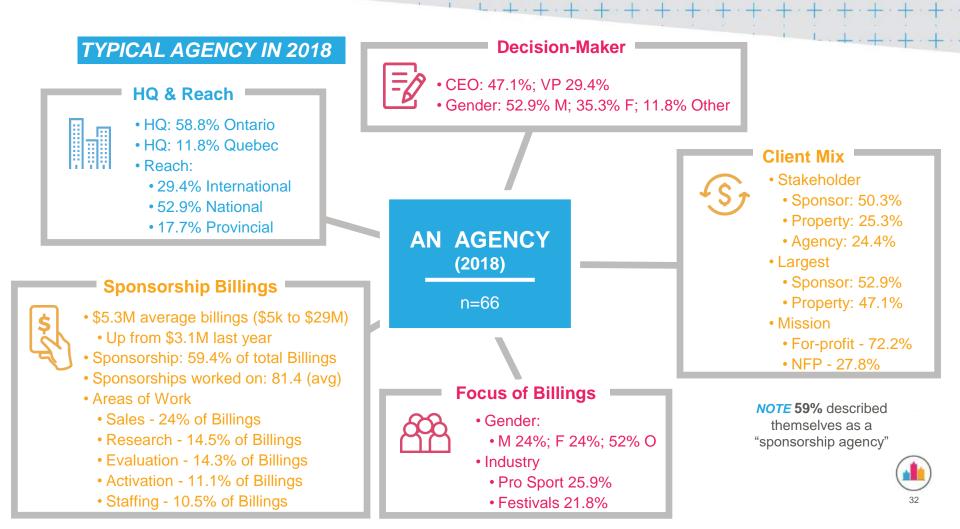
#### Leadership

Not equal but some progress on decision-making in sponsorship

#### **Slow Pace of Change**

- Who makes decisions at your organization regarding sponsorship:
  - Properties: 62% M, 33% F
  - Sponsors: 56% M / 44% F
  - Agencies: 52.9% M; 35.3% F







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Thank You!



## Today's Speaker



## **Darryl Boynton** Associate Vice President, Partnerships Canadian Tire Corporation

## **Professional Sports**

Canadian Sponsorship Landscape Study Insight:

Companies are continuing to shift their partnership dollars to professional sports (almost 55% of the total spend, equal to almost \$1B annually)

- The investment in pro sport organizations has led to companies being well funded, that have large scale operations including dedicated sales, service, media planning, and consumer insights teams that can help a brand tell their story
- Pro sports = automatic national scale + live audiences
- Fans crave content and pro sport organizations have been able to invest in growing the audiences on their own channels
- Due to the engaged fan base, national TV audiences and pro sport organizations ability to directly market to their fans these companies are now able to develop comprehensive marketing programs that have led to an increase in fees from corporate partners

• Engaged fans + national TV Audience + athlete ambassadors + Social Media/Direct Marketing = Integrated Sport Marketing Campaigns



### Toronto Raptors and CTR's We Do New

Canadian Tire Retail looked to bring more awareness to the fact that we introduce over 13k new products on annual basis:

- CTR engaged the Toronto Raptors to tell this story in a unique and fun way
- MLSE and their agency, VMG, ideated the creative concept with our team
- CT secured a partnership with Fred VanVleet in order to shoot the campaign
- Three part content series promoting seasonal products for CTR

Raptors supported the campaign launch :

- Raptors YouTube channel (320k+ views across two videos)
- Developed a contest within the Raptors team app,
- Game Night sponsorship will offer a unique giveaway
- VanVleet social posts







## Today's Speaker



**Linda Ferrandini** Director, Partnerships CIBC



# Commitment

- 20+ years supporting cancer related causes through donation, sponsorship and employee giving & volunteering
- CIBC Run for the Cure \$462 MM raised to date, \$54 MM from CIBC Employees
- #1 fundraising team in Canada, #2 in the world for raising money for the Movember campaign supporting men's prostate and testicular cancers and mental health































Union Pearson Express











Windsor Spitfires O @SpitsHockey

Bomber and Spike are out at the #CIBCRunfortheCure & this morning in support of the @cancersociety









## Today's Speaker

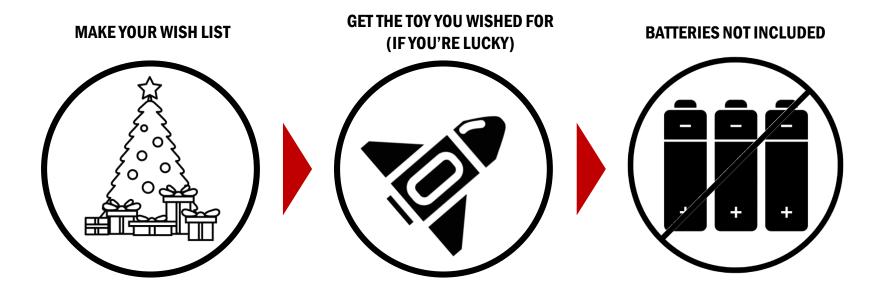


Adam Mitchell Global Lead, SponsorPulse IMI International



# WHY ACTIVATION SPEND IS OUTPACING RIGHTS FEES SMCC - 01.22.20

#### A little story to start...



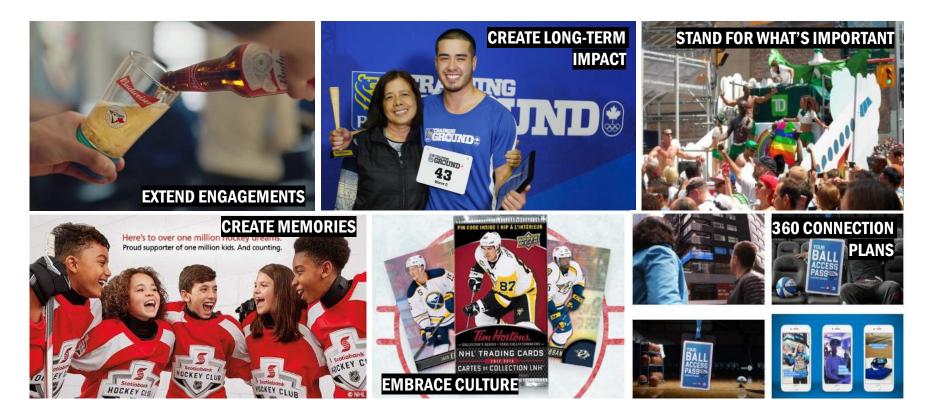
There are some parallels to the sponsorship industry...



#### When things stop adding up, you pivot...

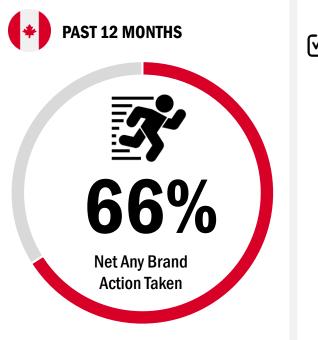


#### Brands <u>AND</u> properties know that activation is mutually beneficial = new deal structures



#### 66% of Canadians have taken a brand action due to a sponsorship activation

IMI Global Sponsorship Asset Effectiveness Study. November - December 2019.





Visited the brand's website

**26%** 

Talked with friends and family about the brand



Visited the

brand's store

brand to others



23%

Searched out more information about the brand



**⊱ 16%** 

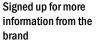
Experienced the

15%





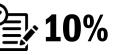
Followed the brand on social media



brand for the first time



Renewed a service with the brand



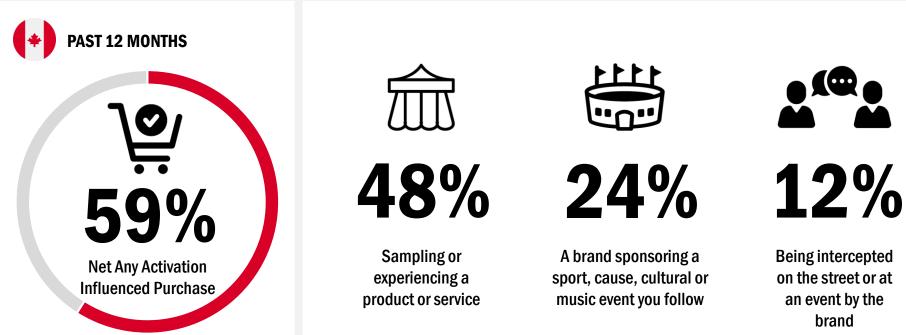
Applied for a service with the brand



Talked with a representative of the brand

#### 59% of Canadians have made a purchase due to sponsorship activation

IMI Global Sponsorship Asset Effectiveness Study. November - December 2019.



#### Understanding asset effectiveness can improve your efficiency

IMI Global Sponsorship Asset Effectiveness Study. November - December 2019.

## (+)

#### TOP 5 (OF 18) ASSETS TO DRIVE PURCHASE CONSIDERATION



Free tickets to an event



Free samples at event



In-venue promotions



Special

packaging

R

Celebrity meetings / autographs

#### TOP 5 (OF 18) ASSETS TO DRIVE BRAND FAVOURABILITY

▲ TOP 37% ▼ BOTTOM 20%

21%

**TOP 45%** 

🔻 воттом



Free tickets to an event

Free samples at event



Create new experiences at event



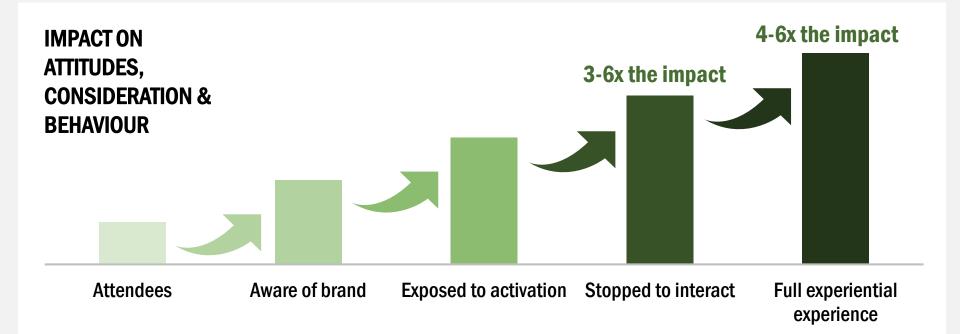
In-venue promotions



Sponsor the name of the event

#### Leading to compelling brand activation that will create significant impact

IMI International Global Case Study Database, 2019.





#### A successful partnership is a two-way street with value being created by each party

IMI Global Sponsorship Asset Effectiveness Study. November - December 2019.

# BUYING OR SELLING, THE CONVERSATION WILL CONTINUE TO SHIFT TO ONE OF MUTUAL VALUE.



# WHY ACTIVATION SPEND IS OUTPACING RIGHTS FEES SMCC - 01.22.20



## Today's Speaker



#### **Bjorn Osieck** Director of Business Operations Ontario Soccer



## Measurement as priority:

How keeping score enhances your partnership success

# Nothing should be holding us back from better measurement practices!

ONTARIO SOCCER

# 1. Which "R" is most important?



• ROI (Return on Investment)

• ROO (Return on Objectives)

• ROE (Return on Event)





# **RELATIONSHIPS!**



- Open your mind to discover;
- Listen to understand;
- Establish mutual partnership objectives;
- Define what success looks like;
  - Communicate regularly and honestly.

**Cultivating Strong Relationships** 



# Begin with the end in mind

# 2. Begin with the end in mind



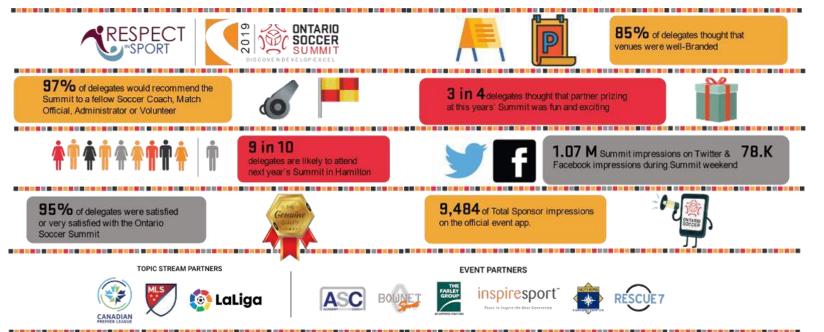
• Measurement: Ongoing process, not year-end panic;

 Make measurement a part of your activation and servicing plans;

• Gather or create key ingredients like data, feedback, imagery/ video, as they become available.

## Begin with the end in mind





# 3. Democratization of Technology



Analytical tools are more readily available and affordable than ever !

Examples:

- Online Surveying Tools;
- Google Analytics;
- Higher Logic Newsletter;
- Meltwater Social Listening Tools:
  - Sentiment Scores
  - Media Value
  - Research insights (reporting and prospecting)





# Measurements done right will save you from surprises at the end...



AAD

## ...and the Partnership wins!



## Today's Speaker





# Canada Life

National Sponsorship with the CHL



CONFIDENTIAL

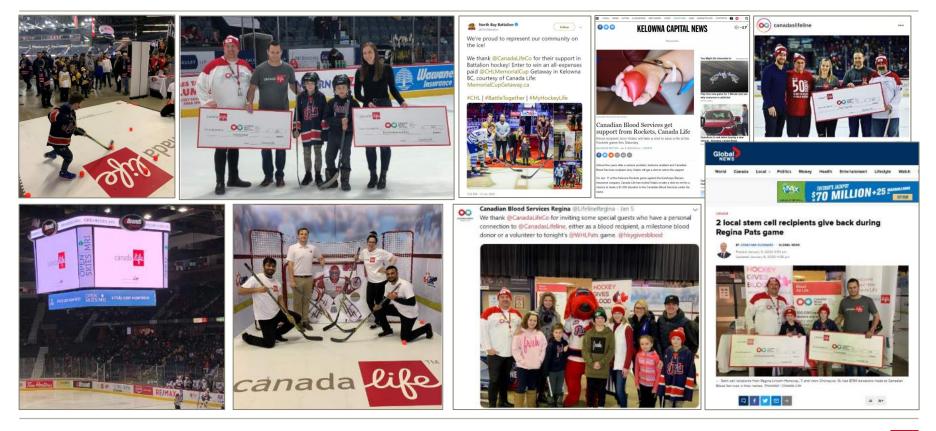
#### A National approach: CHL Sponsorship

CHL Sponsorship bringing brand visibility into 37 Canadian Communities





## Canada Life Nights





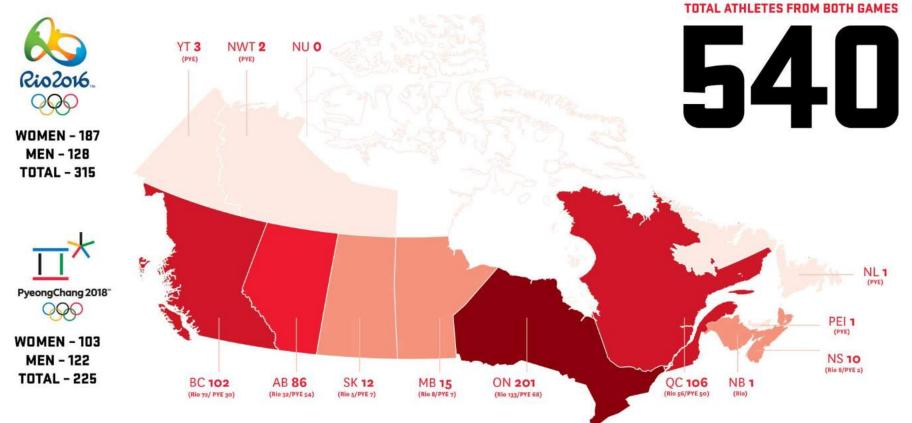


### Today's Speaker



### Jacqueline Ryan Chief Brand & Commercial Officer Canadian Olympic Committee







## Today's Speaker



### David Corelli Chief Strategy Officer SBX Group

## THE NEVER-ENDING SERVICE GAP

JANUARY 2020 SMCC BREAKFAST FORUM

SBX

## 13th CSLS • SERVICING (SPONSOR VIEW)

Services to Sponsors: Viewed by Sponsors

2.56 Recall stats 4.56 2.78 Loyalty stats 4.33 2.67 informesuits on purchase 3.89 3.50 Ambush protection 4.22 2.56 Adhation w sponsors 4.11 3.33 Activation resources 4.67 3.33 Activation w/ properties\* 4.00 3.56 concluding report 4.56 3.11 infolresults on obl 4.56 3.89 protection of rights 4.22 2 3 Provided by properties Value to sponsors

9 of 10 are Statistically Significant Differences (\*)

DATA

NOTE In most cases, sponsors do not feel that they are being serviced to the level they'd hope



### **SERVICING • DATA DEEP DIVE**

CATEGORY	VALUE TO SPONSOR	PROVIDED BY PROPERTY	DELTA
Recall Stats	4.56	2.56	2.00
oyalty Stats	4.33	2.78	1.55
nfo /results on purchase	3.89	2.67	1.22
Ambush protection	4.22	3.50	0.72
Activation w sponsors	4.11	2.56	1.55
Activation resources	4.67	3.33	1.34
Activation w properties	4.00	3.33	0.67
Concluding Report	4.56	3.56	1.00
info / results on objectives	4.56	3.11	1.45
Protection of Rights	4.22	3.89	0.33

#### **SERVICING • DATA DEEP DIVE**

CATEGORY	VALUE TO SPONSOR	PROVIDED BY PROPERTY	DELTA	CLASSIFICATION
Recall Stats	4.56	2.56	2.00	RESULTS
Loyalty Stats	4.33	2.78	1.55	RESULTS
Info /results on purchase	3.89	2.67	1.22	RESULTS
Ambush protection	4.22	3.50	0.72	RIGHTS
Activation w sponsors	4.11	2.56	1.55	ACTIVATION
Activation resources	4.67	3.33	1.34	ACTIVATION
Activation w properties	4.00	3.33	0.67	ACTIVATION
Concluding Report	4.56	3.56	1.00	RIGHTS
Info / results on objectives	4.56	3.11	1.45	RESULTS
Protection of Rights	4.22	3.89	0.33	RIGHTS

### SERVICING • MOST IMPORTANT v. BIGGEST GAP

MOST IMPORTANT TO SPONSOR		
ACTIVATION RESOURCES	4.67	ACTIVATION
RECALL STATS 😐	4.56	RESULTS
CONCLUDING REPORT	4.56	RICHTS
INFO / ON OBJECTIVES	4.56	RESULTS
LOYALTY STATS 🔴	4.33	RESULTS

#### **BIGGEST DIFFERENCE:** VALUED TO PROVIDED RECALL STATS 2.0 RESULTS LOYALTY STATS 1.55 RESULTS **ACTIVATION w/ SPONSORS ACTIVATION** 1.55 INFO ON OBJECTIVES 1.45 RESULTS ACTIVATION RESOURCES 1.34 **ACTIVATION**

### SERVICING • TOP 4 FOCUS AREAS



# WHY DO THESE GAPS EXIST?

- PROPERTY ISN'T SERVICING PROPERLY
- SPONSOR ISN'T ACTIVATING PROPERLY
- **PROPERTY HAS UNREALISTIC EXPECTATIONS**
- SPONSOR HAS UNREALISTIC EXPECTATIONS
- LACK OF ALIGNMENT BETWEEN TWO PARTIES

### HAPPY PARTNERSHIPS APPLY 80/20



#### SUCCESS

1. What does success look like...

A) At the end of the year?

B) At the end of the contract?

#### TARGETS

2. To achieve success, these 3 things are most important:

TARGET	BASELINE	TARGET
Top #1		
Тор #2		
Тор #3		

#### **ACTION PLAN**

3. What do we need to do to achieve our target?

TARGET	TOP ACTION PER
Тор #1	
Тор #2	
Тор #3	

#### **CAPTURE PLAN**

4. Who is responsible, and how will we monitor each target?

TARGET	OWNER	SOURCE
Тор #1		
Тор #2		
Top #3		



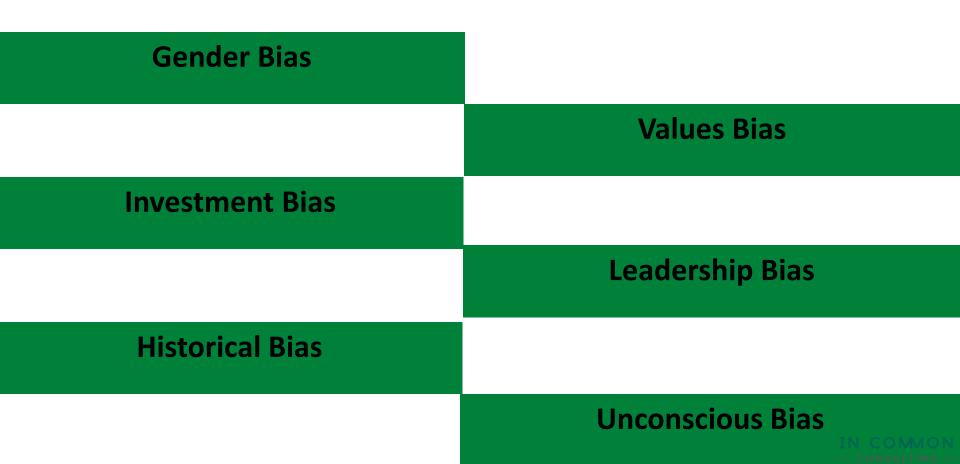


#### Today's Speaker

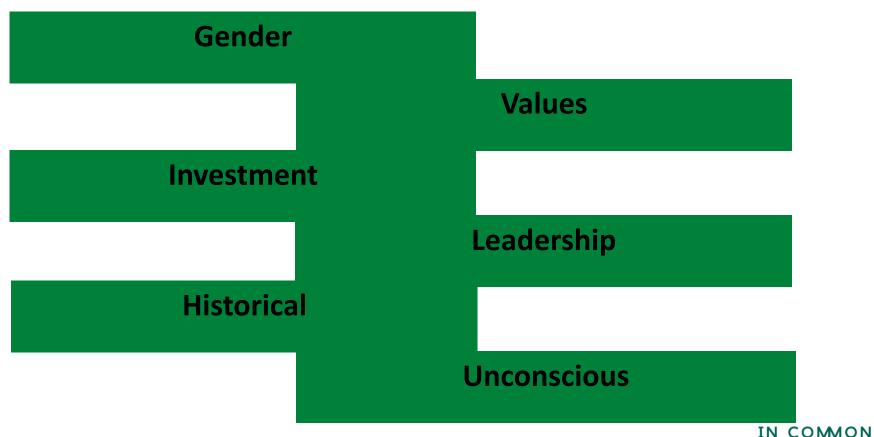


#### Katrina Galas Sport Strategy Consultant In Common Consulting

#### Does a bias exist? Does it play a role?



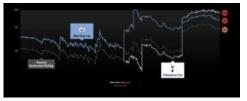
### What if any type of bias was removed?



- CONSULTING

## What could that look like? Thuuz Sports aims to disrupt the ratings game.



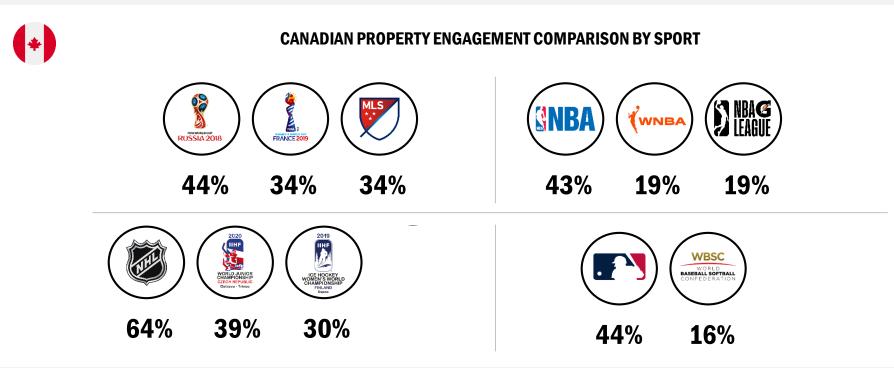


- A rating that looks at the DNA of a match. Action is evaluated based six traits, regardless of what sport or who's playing it pace, parity, novelty, momentum, social buzz and context — to generate real-time headlines, updates in television programming guides, notifications on users' phones and live highlight reels.
- Excitement is subjective so they created an excitement index of when, where and how fans are engaged with the most exciting sports events of the minute, which then creates a new sellable and sharable output for media companies.
- It's the excitement boiled down to a molecular level, as understood from three different vantage points — from the home team's fans, the away team's fans and a neutral fan.

 $consulting \equiv$ 

#### There is significant engagement with women's sport and the gap will continue to close

IMI SponsorPulse, December 2019.





#### Andreescu is one of several female athletes who has significant power on and off the court

IMI SponsorPulse, Celebrity Impact Reports 2019.

PRE-WIN	POST-WIN	CHANGE
$\bigcirc$	$\smile$	$\smile$

I'm aware of who this is	16.8M	22.3M	+33%
I'm interested in them	9.1M	11.8M	+30%
l follow them	2M	5.1M	+155%
l like them	9.6M	16M	+67%
I want to meet them	3.9M	8M	+105%
I support brands they partner with	2.8M	5M	+79%

RANKS HIGHER IN HER ABILITY TO DRIVE BRAND IMPACT THROUGH PARTNERSHIPS THAN CELEBRITIES LIKE:

- The Weeknd
- Shawn Mendes
- Nathan Mackinnon
- Elton John
- Ryan Gosling
- The Rock



IN COMMON

- CONSULTING



#### There is still an imbalance - outcomes impacted by POV of decision-maker



IN COMON

### **Female Fans**

(Of both men's and women's sport, who attend, watch, read, consume, engage, etc.)

### **Female Athletes**

SOCIETY

(Play & Participate)

(Coaches, IST, officials, professional, high performance, youth, masters, etc.)

## Women in Sport

(Business, media, boards, associations, federations, advocates, etc.)

### Women's Sport

(Leagues, teams, events, properties, equipment, sport products, etc.)

IN COMMON = CONSULTING ==

#### In 2020, the WNBA CBA was created for women, by women.



IN COMON



#### Today's Speakers





Natalie McKenzie Senior Director, Marketing Moosehead Breweries

**Darryl Boynton** AVP, Partnerships Canadian Tire Corporation



**Linda Ferrandini** Director, Partnerships CIBC



Adam Mitchell Global Lead, SponsorPulse IMI International



**Imran Choudhry** Vice President The T1 Agency

DITARIO SOLCER BIOLER

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#### Breakfast Forum





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